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5 6	Attorney for Plaintiff Phoenix Entertainment Partners, LLC	
7	UNITED STATES DISTRICT COURT	
8	CENTRAL DISTRICT OF CALIFORNIA	
9		
10	PHOENIX ENTERTAINMENT) Case No.: 2:15-cv-8899
11	PARTNERS, LLC,) COMPLAINT
12	Plaintiff,	
13	VS.	REQUEST FOR JURY TRIAL
14	STEVEN WILLIAMSON, an	(F.R.C.P. Rule 38)
15	individual and ROBERT CHARLES	
16	ROSS, an individual,	
17	Defendants	
18		
19		
20	The Plaintiff, Phoenix Entertainment Partners, LLC ("PEP"), by its	
21	undersigned counsel, hereby complains of Defendant Steven Williamson	
22	("Williamson") and Defendant Robert Charles Ross ("Ross") and for its Complaint	
24	hereby alleges as follows:	
25	JURISDICTION AND VENUE	
26	1. This is an action for trademark infringement and unfair competition arising	
27	under 15 U.S.C. §§ 1114 and 1125. This Court has exclusive jurisdiction over the	
28	subject matter of this action pursuant to 28 U.S.C. § 1331, in that this is a civil	

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action arising under the laws of the United States.

- 2. This Court further has jurisdiction pursuant to 28 U.S.C § 1338(a), in that this civil action arises under an Act of Congress relating to trademarks, and, as to PEP's Lanham Act unfair competition claim, pursuant to 28 U.S.C. § 1338(b), in that the claim is joined with a substantial and related claim under the trademark laws of the United States.
- 3. This Court has supplemental jurisdiction over the subject matter of PEP's state law claim pursuant to 28 U.S.C. § 1367(a), in that the claim is so related to PEP's federal claims that they form part of the same case or controversy.
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b), because Defendant Williamson resides in the State of California and the United States District Court for the Central District of California and Defendant Ross resides in the State of California and the United States District Court for the Central District of California.
- 5. This Court has personal jurisdiction over each Defendant, in that Defendant Williamson resides in this State and federal judicial district and Defendant Ross resides in this State and federal judicial district and all Defendants conduct significant business here, and in that the acts of which the Defendants stand accused were undertaken in this State and federal judicial district.

THE PLAINTIFF

6. Plaintiff PEP is a North Carolina LLC having its principal place of business in Pineville, North Carolina.

THE DEFENDANTS

- 7. Upon information and belief, Defendant Steven Williamson is a California resident who resides in Azusa, California. Defendant Williamson operates a professional karaoke and DJ service under the name "A Mobile Party."
 - 8. Upon information and belief, Defendant Robert Charles Ross is a resident of

California and is the owner of a bar and restaurant called the "Gem City Grill" in Monrovia, CA. The Gem City Grill regularly provides Karaoke entertainment to its customers.

BACKGROUND FACTS

- 9. Karaoke is a popular form of participatory entertainment commonly found in bars and restaurants and other types of venues throughout the United States.
- 10. The basic premise of a karaoke show is that the entity hosting the show provides patrons with access to a sound system and specially prepared karaoke accompaniment tracks, so that individual patrons may perform for the crowd.
- 11. Generally, a "karaoke accompaniment track" is a re-recorded version of a popular song without the lead vocals in a specialized format that includes a graphical component containing a lyric display, cueing information, and other information. The graphical component is synchronized to the music and is displayed to the patron who is performing and, typically, to the crowd as well.
- 12. Venues that offer karaoke entertainment do so primarily as a free service, but with the commercial purpose of enticing patrons to come to their establishments and purchase food and beverages.
- 13. The purchase and consumption of alcoholic beverages in connection with karaoke shows is particularly encouraged to enable patrons to overcome inhibitions against singing in public.
- 14. PEP is the owner of SOUND CHOICE, a well-known and leading brand of karaoke accompaniment tracks that is particularly well known to commercial karaoke operations including bars, restaurants, and other venues as described above.
- 15. PEP has succeeded Slep-Tone Entertainment Corporation ("Slep-Tone"), by assignment, in all interest in the SOUND CHOICE brand, including all

trademark rights in SOUND CHOICE.

- 16. Over the course of nearly three decades in business, Slep-Tone rerecorded and released in excess of 16,500 SOUND CHOICE-branded popular songs on special compact discs known as CD+G ("compact disc plus graphics") discs and, more recently, a subset of that catalog in another common karaoke format, MP3+G ("MP3 plus graphics").
- 17. SOUND CHOICE-branded karaoke tracks are wildly popular among karaoke entertainment providers, patrons, and home consumers. According to some estimates, more than half of all accompaniment tracks played at karaoke shows in the United States originated from Slep-Tone's recordings.
- 18. The popularity of SOUND CHOICE karaoke tracks derives from the market's perception that the recordings are usually the most faithful to the sound of the original recording artist, a characteristic highly valued by karaoke singers.
- 19. SOUND CHOICE karaoke tracks are also perceived by the market as providing highly accurate singing cues as part of the video display, a characteristic that is also highly valued by karaoke singers.
- 20. Slep-Tone and its successor PEP have released their karaoke tracks for commercial users only on compact discs¹ and not on any other form of carrier (such as computer hard drives or through internet downloads).
- 21. Over time, however, it has become technologically possible to create karaoke accompaniment tracks, using the SOUND CHOICE CD-based tracks as a template, for storage on alternative media, such as computer hard drives.

¹ In the beginning, Slep-Tone released its karaoke tracks on cassette tapes as well, but that technology was focused on the home consumer and has since become fully obsolete.

- 22. In most cases, the creation of such non-original tracks results in an imitation of a SOUND CHOICE track, which imitation is inferior to the original because of digital compression of the data as the format is converted from native CD+G audio and graphics to compressed audio and graphics.
- 23. In a typical bar or restaurant environment, because the imitation tracks still bear the SOUND CHOICE trademarks and use the protectable trade dress, when the tracks are used, the SOUND CHOICE trademarks and trade dress are broadcast, published, and advertised to the general public or specific market segment to advertise the establishment's goods, products or services for the purpose of attracting customers or supporters. As a result, the bar or restaurant infringes the trademarks and trade dress when it advertises and promotes karaoke services which infringe the trademarks and trade dress.
- 24. The process outlined above is known as "media-shifting," because the information is being copied or shifted from one medium to another, and "format-shifting," because the information is being copied or shifted from one format to another.
- 25. Media-shifting and format-shifting are undertaken for a number of purposes, some reasonable and others illicit.
- 26. Users of karaoke accompaniment tracks usually find that the use of media-shifted tracks provides them with greater ease of use of the content, which can be stored on a hard drive and accessed quickly without having to insert discs into a player, and can protect the user's discs from excessive wear, damage, loss, or theft.
- 27. Prior to 2007, Slep-Tone prohibited media-shifting and format-shifting of its products entirely, and its products carried warnings against the unauthorized duplication that media-shifting and format-shifting require.
 - 28. In order to enable legitimate owners of original discs the convenience

 of format-shifting and media-shifting, starting in 2009, Slep-Tone instituted a Media Shifting Policy ("MSP")—which PEP has continued—whereby legitimate owners could gain permission for media-shifting and format-shifting.

- 29. That policy requires disc owners to notify Slep-Tone of their intent to media-shift, or that they have completed a media-shift.
- 30. That policy also requires disc owners to maintain a condition known as "1-to-1 correspondence" between the discs they own and the media (such as hard drives) to which they media-shift.
- 31. For example, a disc owner who wants to have two hard drives with the same media-shifted content, the disc owner must own two original discs representing that content.
- 32. The policy also requires disc owners to undergo an audit of their holdings to verify 1-to-1 correspondence and the integrity of the media-shifted tracks.
- 33. The policy also requires disc owners to maintain ownership and possession of the discs and to put discs from which content has been media-shifted "on the shelf," i.e., out of use of any type while the content is media-shifted.
- 34. Unfortunately, easy electronic duplication of media-shifted tracks has resulted in the widespread distribution of media-shifted karaoke tracks unaccompanied by the ownership of any discs at all.
- 35. This distribution allows karaoke accompaniment track users to gain the benefit of what appear to be Slep-Tone karaoke tracks without paying for original discs.
- 36. Karaoke accompaniment track users have used the available technology to place the duplicated contents of one purchased disc on two or more computer systems for simultaneous use; to place the duplicated contents of their patrons' discs on their own computer hard drives at a show; to "swap" song files

with other users; to obtain and share karaoke tracks via file-sharing sites and torrents; to purchase computer hard drives that were pre-loaded with duplicates of karaoke tracks; and to sell any original media they might have owned in the secondary market once they have media-shifted.

- 37. None of these activities are conducted with PEP's authorization, and none of these activities are accompanied by any sort of payment to PEP.
- 38. Instead, these activities have driven the demand for original discs down to uneconomically feasible levels, because it has become relatively easy to obtain illicitly, for free or at a nominal cost, products that if legitimate would cost tens of thousands of dollars when purchased at retail.

THE RIGHTS OF THE PLAINTIFF

- 39. PEP is the owner of U.S. Trademark Registration No. 1,923,448, issued October 3, 1995, and renewed once, for the trademark SOUND CHOICE, for "pre-recorded magnetic audio cassette tapes and compact discs containing musical compositions and compact discs containing video related to musical compositions."
- 40. PEP is the owner of U.S. Trademark Registration No. 2,000,725, issued September 17, 1996, and renewed once, for a display trademark as follows:



for "pre-recorded magnetic audio cassette tapes and compact discs containing musical compositions and compact discs containing video related to musical compositions."

41. PEP and its predecessor have, for the entire time its marks identified above ("the SOUND CHOICE Marks") have been federally registered, provided the public, including the Defendants with notice of those federal registrations

through the consistent display of the symbol ® with its marks as used.

42. PEP is the owner of California Trademark Registration No. 115195, issued August 8, 2013, for a display trademark as follows:



for "Compact Disc plus graphics (CD+G); karaoke/DVD multi-format player" in class 9.

43. PEP is the owner of California Trademark Registration No. 68690, issued August 8, 2013, for a display trademark as follows:



for "Compact Disc plus graphics (CD+G); karaoke/DVD multi-format player" in class 41.

- 44. PEP is the owner of distinctive and protectable trade dress associated with its graphical displays ("the Trade Dress"). This distinctive and protectable trade dress includes, at a minimum, (a) the use of a particular typeface, style, and visual arrangement in displaying the lyrics; (b) the SOUND CHOICE Marks; and (c) the use of particular styles in displaying entry cues for singers, namely a series of vanishing rectangles to indicate the cue.
- 45. PEP and its predecessor-in-interest have used its trade dress continuously and substantially exclusively for a period of decades.
- 46. The individual and collected elements of the Trade Dress have acquired secondary meaning as an indicator of PEP and its predecessor as a source, effectively functioning as a visual trademark.
 - 47. The aforementioned trade dress serves to distinguish PEP's tracks

from the tracks of their competitors, such that persons who are even minimally frequent consumers of karaoke entertainment services such as those provided by Williamson and Ross are capable of identifying a particular karaoke track as originating with PEP simply by examining the Trade Dress or any significant portion thereof, whether or not the SOUND CHOICE Marks are also displayed.

- 48. The elements of the Trade Dress represent specific design choices by Slep-Tone; they are but three of many ways to convey the information necessary to permit a karaoke singer to be appropriately supported in his or her performance.
- 49. No competitor of PEP is required to use any element of the Trade Dress to accomplish the lyric cueing, and indeed all of the Plaintiff's known competitors are known to use other trade dress in accomplishing the lyric cueing.

ACTIVITIES OF DEFENDANT WILLIAMSON

- 50. Upon information and belief, Williamson provides karaoke services to venues in California, principally concentrated in Los Angeles County, including Gem City Grille operated by Defendant Ross.
- 51. On information and belief, in order to provide services, rather than using original karaoke discs that he possesses (if he indeed possesses such discs), Williamson relies upon one or more computer hard drives that store files representing karaoke accompaniment tracks.
- 52. On information and belief, Williamson relies upon at least one such computer hard drive described in paragraph 51 herein.
- 53. On information and belief, Williamson created, or directed another to create, or otherwise acquired from a third party the files that are stored on the computer hard drive.
- 54. On information and belief, Williamson does not maintain a 1:1 correspondence relationship between the hard drives and original discs he might have lawfully acquired, if he indeed has any original discs.

- 55. PEP or Slep-Tone did not authorize, cause, control, or know about the creation of the files stored on Williamson's computer hard drives at the time those files were so stored.
- 56. On information and belief, many of the files stored on Williamson's computer hard drives are representative of karaoke tracks originally created by PEP or its predecessor Slep-Tone and are marked with the SOUND CHOICE Marks.
- 57. When played as intended using appropriate software, those files cause the SOUND CHOICE Marks and the Trade Dress to be displayed as part of the associated video component of the karaoke tracks they represent.
- 58. Neither PEP nor Slep-Tone authorized Williamson to create or use karaoke accompaniment tracks or computer files representative of karaoke accompaniment tracks that bear the SOUND CHOICE Marks or the Trade Dress.
- 59. As such, the placement of the SOUND CHOICE Marks and the Trade Dress upon Williamson's computer files is a false designation of the origin of those computer files.
- 60. At all times relevant to the causes of action stated herein, Williamson has known that the creation and use of karaoke accompaniment tracks or computer files representative of karaoke accompaniment tracks that bear the SOUND CHOICE Marks and/or the Trade Dress is not authorized.
- 61. Williamson's files, which function as karaoke accompaniment tracks, are also counterfeits of genuine SOUND CHOICE-branded tracks.
- 62. A patron or unwitting customer of Williamson's, when confronted with the display of the SOUND CHOICE Marks and the Trade Dress at one of Williamson's shows, is likely to be confused into believing, falsely, that Slep-Tone or PEP created the tracks in use or authorized their creation.
 - 63. Williamson's use of the computer files representative of karaoke

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accompaniment tracks is commercial in nature because he is paid to provide access to and play those computer files and tracks at karaoke shows.

- 64. Additionally, even if a particular counterfeit track is not played at a given show, the act of making that track available for play at a show is a commercial act for which Williamson is compensated and which inure to his benefit.
- 65. On information and belief, Williamson's piracy of accompaniment tracks is not limited to SOUND CHOICE tracks, but extends to the piracy of numerous other manufacturers' tracks as well, on the same terms as above.
- On information and belief, the SOUND CHOICE Marks were 66. displayed on video monitors during various songs played by Williamson.
- 67. PEP obtained photographs and videos of displays of the SOUND CHOICE Marks.
- On information and belief, Williamson has not complied with PEP's 68. MSP, and therefore the use of the SOUND CHOICE Marks were not authorized proper use.

ACTIVITIES OF DEFENDANT ROSS

- Ross hired Williamson to provide commercial karaoke services at his 69. restaurant.
- 70. Ross has the right and ability to control whether its contractors use authentic or counterfeit materials to provide services.
- 71. On or about July 9, 2015, PEP or its representatives informed Ross by letter of the infringing and counterfeit character of Ross' contractor's karaoke accompaniment tracks. The letter offered Ross the opportunity to enter into its Verified Compliance Safe Harbor Program, which is a free program that protects venues from liability for the acts of its contractors in exchange for requiring its contractors to provide information about their karaoke systems to enable PEP to

assess whether those contractors are operating legally.

- 72. PEP also provides a certification program to karaoke operators as a means by which venues can determine, without significant inquiry, whether the karaoke operator they wish to hire is using authentic materials.
- 73. As a result of PEP's efforts, Ross has actual knowledge of the infringing and counterfeit nature of Williamson's karaoke materials.
- 74. Despite that knowledge, Ross refused to terminate Williamson's services.
- 75. Despite that knowledge, Ross continued to receive a financial benefit from the provision of infringing karaoke services at their establishment by Williamson, through the attraction of paying patrons to their establishment.
- 76. As such, Ross operated in actual or apparent partnership with Williamson, in a symbiotic relationship from which both benefit.
- 77. The availability of karaoke shows has been promoted at Ross' facility and, through the display of the Sound Choice Marks while the services were being provided, falsely advertised its use of genuine Sound Choice karaoke tracks.
- 78. Ross is liable for the acts of trademark infringement directly engaged in by Williamson on their respective premises or for their benefit.

DAMAGES

- 79. Williamson's unauthorized use of PEP's trademarks has damaged PEP. Williamson has enjoyed years of revenues attributable in substantial part to its use of counterfeit SOUND CHOICE-branded karaoke tracks to provide karaoke services for money.
- 80. Williamson's illicit activities have also allowed him to compete unfairly against PEP's legitimate customers by lowering his cost of doing business through piracy of the music materials he uses.
 - 81. Those illicit activities exerted illegitimate and unfair pressure upon

the market for karaoke services in the areas in which Williamson operates by helping to crowd higher-cost but legitimate operators out of the market.

- 82. Williamson's acts deprived PEP of revenue by discouraging legitimate operators from investing in legitimate SOUND CHOICE-branded products.
- 83. Ross' unauthorized use of and benefit from the use of the SOUND CHOICE Marks have damaged PEP both in the aggregate and individually.
 - 84. The Defendants have damaged PEP in an amount of at least \$100,000.
- 85. Moreover, by exerting illegitimate and unfair pressure upon the market for karaoke services in this State and judicial district through the use of pirated material belonging to PEP and to other manufacturers, the Defendants have cost PEP in excess of \$100,000 in revenue from legitimate sources crowded out of the market by the Defendants' piracy.

FIRST CLAIM FOR RELIEF TRADEMARK AND TRADE DRESS INFRINGEMENT AGAINST DEFENDANT WILLIAMSON

- 86. PEP repeats and incorporates by reference herein its allegations contained in the above paragraphs of this Complaint.
- 87. Williamson used and knowingly directly benefited from the use of a reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress in connection with the provision of services including karaoke services, by manufacturing or acquiring the reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress, and by displaying the reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress during the provision of those services.
 - 88. Williamson's use of the SOUND CHOICE Marks was "in commerce"

within the meaning of the Trademark Act of 1946 as amended.

- 89. PEP did not license Williamson to make, acquire, or use reproductions, counterfeits, or copies, or to use the SOUND CHOICE Marks in connection with the services provided at their venue(s).
- 90. Use of the SOUND CHOICE Marks in the manner attributable to Williamson is likely to cause confusion, or to cause mistake, or to deceive customers at the venues in which he performs into believing that the services those customers are receiving are being provided with the authorization of PEP using bona fide, legitimate, authorized karaoke accompaniment tracks.
 - 91. Williamson's acts were willful and knowing.
 - 92. PEP has been damaged by infringing activities of Williamson.
- 93. Unless enjoined by the Court, Williamson's infringing activities as described above will continue unabated and will continue to cause harm to PEP.

SECOND CLAIM FOR RELIEF UNFAIR COMPETITION UNDER 15 U.S.C. § 1125(a) AGAINST DEFENDANT WILLIAMSON

- 94. PEP repeats and incorporates by reference herein its allegations contained in the above paragraphs of this Complaint.
- 95. On each occasion when Williamson caused or permitted a SOUND CHOICE-branded accompaniment track to be played during a karaoke show, Williamson caused or permitted the display of the SOUND CHOICE Marks in connection with Williamson's karaoke entertainment services.
- 96. The display of the SOUND CHOICE Marks is likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that PEP

sponsored or approved Williamson's services and commercial activities.

- 97. The display of the SOUND CHOICE Marks is also likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that the works being performed were sold by PEP and purchased by Williamson for use in providing karaoke entertainment services.
- 98. Williamson's use of the SOUND CHOICE Marks in this fashion would have inured to the benefit of PEP if Williamson had legitimately acquired genuine SOUND CHOICE discs instead of counterfeiting them or acquiring counterfeit copies, in that PEP would have received revenue from such sales.
- 99. Because PEP has been denied this revenue, it has been damaged by Williamson's uses.
- 100. On each occasion when Williamson displayed an accompaniment track pirated from another manufacturer to be played during a karaoke show, Williamson caused the display of the words, names, and symbols of the other manufacturer in connection with Williamson's karaoke services.
- 101. The display of these false designations of origin is likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that the pirated tracks are legitimate, authorized, and authentic materials that Williamson acquired in a legitimate manner.
- 102. The display of the false designations of origin is also likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that the works being performed were sold by those manufacturers and purchased by Williamson.
- 103. Williamson's use of the false designations of origin in this fashion damages PEP by enabling Williamson to provide karaoke entertainment services at

a lower cost than persons who acquire those materials legitimately, including PEP's legitimate customers.

- 104. The consequential denial of revenue from a legitimate market for PEP's customers' services prevents PEP's customers from making purchases of material from PEP and is thus a denial of revenue to PEP.
- 105. Because PEP has been denied this revenue, it has been damaged by Williamson's false designations of origin relating to other manufacturers.
- 106. Unless enjoined by the Court, Williamson's unfair competition activities as described above will continue unabated and will continue to cause harm to PEP.

THIRD CLAIM FOR RELIEF CALIFORNIA DECEPTIVE TRADE PRACTICES ACT AGAINST DEFENDANT WILLIAMSON

- 107. PEP repeats and incorporates by reference herein its allegations contained in the above paragraphs of this Complaint.
- 108. Williamson used and knowingly directly benefited from the use of a reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress in connection with the provision of services including karaoke services, by manufacturing or acquiring the reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress, and by displaying the reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress during the provision of those services.
- 109. Williamson's acts of infringement occurred during the conduct of trade or commerce, from which Williamson derived an economic benefit.
 - 110. Williamson's acts of infringement constitute unfair or deceptive acts

or practices within the meaning of California Bus. & Prof. Code §17200, et seq.

- 111. Williamson's acts of infringement cause likelihood of confusion or of misunderstanding as to affiliation, connection, or association with or certification by PEP.
- 112. As a direct and proximate result of each of Williamson's acts of infringement PEP has suffered a pecuniary loss, including the loss of revenue associated with sales or distribution of compact discs to karaoke jockeys, commensurate with the demand for the contents of those discs, which revenue would have been received but for Williamson's acts in creating or acquiring counterfeits of SOUND CHOICE-branded accompaniment tracks.
- 113. As such, PEP has been damaged and is likely to be further damaged by a deceptive trade practice of Williamson within the meaning of California Bus. & Prof. Code §17200, et seq. Unless enjoined by the Court, Williamson's unfair competition activities as described above will continue unabated and will continue to cause harm to PEP.

FOURTH CLAIM FOR RELIEF COMMON LAW UNFAIR COMPETITION AGAINST DEFENDANT WILLIAMSON

- 114. PEP repeats and incorporates by reference herein its allegations contained in the above paragraphs of this Complaint.
- 115. Williamson used and knowingly directly benefited from the use of a reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress in connection with the provision of services including karaoke services, by manufacturing or acquiring the reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress, and by displaying the reproduction, counterfeit, or copy of the SOUND CHOICE Marks or the Trade Dress during the provision of those services.

- 116. Williamson's use of the SOUND CHOICE Marks was "in commerce" within the meaning ascribed by California common law.
- 117. PEP did not license Williamson to make, acquire, or use reproductions, counterfeits, or copies, or to use the SOUND CHOICE Marks in connection with the services provided to its commercial establishments.
- 118. Use of the SOUND CHOICE Marks in the manner attributable to Williamson is likely to cause confusion, or to cause mistake, or to deceive customers at the venues in which Williamson performs into believing that the services those customers are receiving are being provided with the authorization of PEP using bona fide, legitimate, authorized karaoke accompaniment tracks.
 - 119. Williamson's acts were willful and knowing.
 - 120. PEP has been damaged by infringing activities of Williamson.
- 121. Unless enjoined by the Court, Williamson's infringing activities as described above will continue unabated and will continue to cause harm to PEP.

FIFTH CLAIM FOR RELIEF TRADEMARK AND TRADE DRESS INFRINGEMENT AGAINST DEFENDANT ROSS

- 122. PEP repeats and incorporates by reference herein its allegations contained in the above paragraphs of this Complaint.
- 123. Ross knowingly directly benefited from the use of, and through Williamson, used a reproduction, counterfeit, or copy of the SOUND CHOICE Marks in connection with the provision of karaoke entertainment services, by displaying and permitting to be displayed the reproduction, counterfeit, or copy of the SOUND CHOICE Marks during the provision of those services.
- 124. Ross' use of the SOUND CHOICE Marks was "in commerce" within the meaning of the Trademark Act of 1946 as amended.

- 125. PEP did not license Ross to make, acquire, or use reproductions, counterfeits, or copies, or to use the SOUND CHOICE Marks in connection with the services provided at its commercial establishment.
- 126. Use of the SOUND CHOICE Marks in the manner attributable to Ross is likely to cause confusion, or to cause mistake, or to deceive Ross' customers into believing that the services those customers are receiving are being provided with the authorization of PEP using bona fide, legitimate, authorized karaoke accompaniment tracks.
 - 127. Ross' acts were willful and knowing.
 - 128. PEP has been damaged by infringing activities of Ross.
- 129. Unless enjoined by the Court, Ross' infringing activities as described above will continue unabated and will continue to cause harm to PEP.

SIXTH CLAIM FOR RELIEF UNFAIR COMPETITION UNDER 15 U.S.C. § 1125(a) AGAINST DEFENDANT ROSS

- 130. PEP repeats and incorporates by reference herein its allegations contained in the above paragraphs of this Complaint.
- 131. On each occasion when Ross permitted a SOUND CHOICE-branded accompaniment track to be played during a karaoke show, Ross permitted the display of the SOUND CHOICE Marks in connection with Williamson's karaoke entertainment services.
- 132. The display of the SOUND CHOICE Marks is likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that PEP sponsored or approved Ross' services and commercial activities.

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- 133. The display of the SOUND CHOICE Marks is also likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that the works being performed were sold by PEP and purchased by Williamson for use in providing karaoke entertainment services in a venue of Ross'
- 134. Williamson's use of the SOUND CHOICE Marks in this fashion would have inured to the benefit of PEP if Williamson had legitimately acquired genuine SOUND CHOICE discs instead of counterfeiting them or acquiring counterfeit copies, in that PEP would have received revenue from such sales.
- 135. Because PEP has been denied this revenue, it has been damaged by Ross' uses.
- 136. On each occasion when Ross permitted an accompaniment track pirated from another manufacturer to be played during a karaoke show, Ross permitted the display of the words, names, and symbols of the other manufacturer in connection with Williamson's karaoke services.
- 137. The display of these false designations of origin is likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that the pirated tracks are legitimate, authorized, and authentic materials that Williamson acquired in a legitimate manner.
- 138. The display of the false designations of origin is also likely to cause confusion, or to cause mistake, or to deceive those present during the display, in that those present are likely to be deceived into believing, falsely, that the works being performed were sold by those manufacturers and purchased by Williamson.
- 139. Ross' use of the false designations of origin in this fashion damages PEP by enabling Ross, through Williamson, to provide karaoke entertainment services at a lower cost than persons who acquire those materials legitimately,

including PEP's legitimate customers.

- 140. The consequential denial of revenue from a legitimate market for PEP's customers' services prevents PEP's customers from making purchases of material from PEP and is thus a denial of revenue to PEP.
- 141. Because PEP has been denied this revenue, it has been damaged by Ross' false designations of origin relating to other manufacturers.
- 142. Unless enjoined by the Court, Ross' unfair competition activities as described above will continue unabated and will continue to cause harm to PEP.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff PEP prays for judgment against Williamson and Ross that the Court:

- A. Find that Williamson and Ross committed acts of infringement, including but not limited to counterfeiting, of the federally registered SOUND CHOICE Marks and of the Trade Dress;
- B.Find that Williamson and Ross engaged in unfair competition detrimental to PEP in violation of 15 U.S.C. § 1125(a);
- C.Enter judgment against Williamson and Ross and in favor of PEP on all applicable counts;
- D. Find the activities of Williamson and Ross were in all respects conducted willfully and for profit;
- E. Award to PEP the profits of Williamson and Ross and the damages sustained by PEP because of the conduct of Williamson and Ross in infringing the SOUND CHOICE Marks, the SOUND CHOICE Trade Dress, or both, or, in the alternative, statutory damages per trademark infringed by counterfeiting, and in any event in an amount not less than \$50,000 for each establishment in which the infringement occurred, and in the amount of \$100,000 from each of the Defendants;
 - F. Award to PEP the profits of Williamson and Ross and the damages sustained

by PEP because of Williamson's acts of unfair competition under 15 U.S.C. § 1125(a), and in any event in an amount not less than \$50,000 for each establishment in which the infringement occurred, and in the amount of \$100,000 from each of the Defendants;

- G. Award to PEP treble, punitive, or otherwise enhanced damages, as available, for acts of willful infringement by and in the amount of \$100,000 from each of the Defendants:
- H. Grant PEP injunctive relief against further infringement of the SOUND CHOICE Marks by Williamson and Ross;
- I. Award PEP its costs, suit and attorney fees, to the extent not awarded above; and
 - J. Grant PEP such other and further relief as justice may require.

DATED: November 16, 2015 LAW OFFICES OF LARRY ZERNER

By: <u>Larry Zerner</u>
Larry Zerner
Attorney for Plaintiff
Phoenix Entertainment Partners, LLC

DEMAND FOR TRIAL BY JURY Plaintiff Phoenix Entertainment Partners, LLC pursuant to Rule 38 of the Federal Rules of Civil Procedure hereby demands trial by jury of all issues so triable in the present action. DATED: November 16, 2015 LAW OFFICES OF LARRY ZERNER By: Larry Zerner_ Larry Zerner Attorney for Plaintiff Phoenix Entertainment Partners, LLC

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